



# Parent Account - Getting Started Guide

## Accessing your Account on a Computer

1. Visit [www.phonicshero.com](http://www.phonicshero.com)
2. Click Login
3. Enter your registered email address and password in the login box

## Playing the Games

After logging in, the first page you will see is the Welcome page. Here you will see all of your children listed (if you need to add more children, click the green 'Add Child' button and follow the on-screen instructions). Click the blue 'Play Games' button next to the relevant child and the games will load.

## Placement Test

The first time the games are accessed, children will be given the option to start at the beginning (for new readers) or take our Placement Test (for those who already have some knowledge).

## Reporting

Phonics Hero has over 850 games which have been divided into 3 parts and 26 levels. Each level covers 6 different skills: knowing the sounds, reading, spelling, camera/tricky word reading, camera/tricky word spelling and sentence reading. Real-time results of these can be found through 'Reporting' on the left menu. Use these scores to see where your child is doing well and where they need some extra practice.

Select your child in the first drop-down menu then select the 'Summary' option in the second drop down menu. This will give you an overall summary of how your child is performing on each level.

Child:  Level:  [Export Results](#)

**Red** This skill needs more attention - drill down to see where difficulties lie.

**Orange** Nearly there - give more practise to push scores into green.

**Green** Mastered! This skill is well embedded - move on!

Part 1

Level	Know	Read	Spell	Camera Read	Camera Spell	Sentence Reading	Prize
Level 1	94	83	79	95	83	60	<a href="#">Download</a>
Level 2	95	72	90	93	83	63	<a href="#">Download</a>
Level 3	99	88	84	92	51	51	<a href="#">Download</a>
Level 4	94	86	0	0	0	0	<a href="#">Download</a>
Level 5	0	0	0	0	0	0	<a href="#">Download</a>
Level 6	0	0	0	0	0	0	<a href="#">Download</a>

Know Overall score 100%

Sub-Skills	1st Attempt	2nd Attempt	3rd Attempt	4th Attempt	Latest Attempt	No of Attempts
v	100	91	100	100	100	4
w	75	100	100	100	100	4
y	100	77	100	100	100	4
z	100	100	100	100	100	4
j	100	80	100	100	100	4
n	100	91	100	100	100	4
k	100	100	100	100	100	4
e	100	100	100	100	100	5

For a more detailed analysis, select a level in the second drop-down menu. Here you can see the results against each specific skill and how the child progressed as they moved on.

## Certificates

Once your child has completed a level you will be able to download 2 certificates from within the reports: one for your child to colour in and the other to display!

## Resources

The Extra Resources section, accessible via the menu on the left, gives you advice on how to support your child at home, including practical tips, expert advice and step-by-step videos and instructions.

## Worksheets

Available at an additional cost you can now access our worksheets which are used in classrooms all over the world. With worksheets covering each of the skills and levels your child faces in Phonics Hero, it is the perfect complementary resource to boost your child's reading and spelling skills.

You can purchase these by clicking 'Buy Worksheets' through the menu on the left.



## Keeping your Account Up-to-Date

The Manage Account section on the site allows you to keep your personal details up to date. If you set the account up yourself, this is also where you can manage the subscriptions of all your child accounts; renewal or cancellation.

## Playing on an iPad or Android Tablet

Your child can also play the games through one of our free apps. To do so, go to the iTunes store (on an iPad) or Google Play (on an Android tablet) and download it for free. A few tips:

- Great things don't come in small packages! This app is very large so please be patient and download it on a stable internet connection.
- Your iPad will need iOS8 or later. And your Android device needs to be running Operating System 4.4 (Kit-Kat) or later.
- The app is not compatible with smartphones.
- Your iPad/tablet will need to be connected to the internet for the games to work.

## Technical Support

If you are experiencing any technical difficulties please check the Support/Contact page on our website; there's lots of information there that could help you solve your query instantly! For additional technical support please contact the team on the details below.

## Contact Us

Have a question, need some help or just want to chat? Get in touch with the Phonics Hero team on the information below and we will be happy to help you however we can.

**Email:** [info@phonicshero.com](mailto:info@phonicshero.com)

**Phone:** AU - 02 8806 0800 / HK - 9741 1672 / UK - 020 8106 0800 / US - (916) 299 3931

